

Complaints Status as on: 09/10/2019

Total Complaints Received	0
Total Resolved Complaints	0
Total Pending Complaints	0
Total Complaints Withdrawn	0
ATR/REPLY Sent and Pending With SEBI	0
Review(s) received	Click Here
Direct complaint(s) received from investor	Click Here
New Complaints from SEBI (For Assessment)	--
Clarification Sought By SEBI/Higher Organization	--
Action Taken Report Received	--
Action Taken Report Sent	--
Pending Complaints(Within Our Office)	--
Pending Complaints(With Investor)	--
Pending Complaints(With Subordinate Organisations)	--
Pending Complaints(With Subordinate Organisations - Atr not Received)	--
Reminder/Clarification received from investor/SEBI	--
Clarification sought from subordinate organisation	--

RITZ MERCANTILE LIMITED

Registered Office: 603, Sethi Bhawan, 7, Rajendra Place, New Delhi-110008

CIN: L52110DL1985PLC019805

Contact No.: 011-25742255, 25746897

Website: www.ritzmercantile.com, e-mail: ritzmercantilelimited@gmail.com

CERTIFIED TRUE COPY OF THE RESOLUTION PASSED AT MEETING OF THE BOARD OF DIRECTORS OF RITZ MERCANTILE LIMITED FOR THE FINANCIAL YEAR 2019-20 HELD ON 9th OCTOBER 2019 AT THE REGISTERED OFFICE OF THE COMPANY SITUATED AT 603, SETHI BHAWAN, 7, RAJENDRA PLACE, NEW DELHI-110008 AT 3:00 P.M.

TO TAKE NOTE OF INVESTORS GRIEVANCES OF THE COMPANY

"RESOLVED THAT the report as placed before the Board on investor grievances for quarter ended 30th September, 2019 be approved and noted.

RESOLVED FURTHER THAT any Director or the Compliance Officer of the Company be and is hereby authorized on behalf of company to sign and submit the said report with the Calcutta Stock Exchange and Metropolitan Stock Exchange of India Limited.

RESOLVED FURTHER THAT the said resolution be recorded in the Minutes and any Director or the Compliance Officer of the Company be and is hereby authorized to forward a certified copy of this resolution to the relevant authority."

For Ritz Mercantile Limited


Vimal Chauhan

Company Secretary and Compliance Officer

Date: 09.10.2019

Place: New Delhi

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Complaint Status for Quarter ended 30.09.2019

S. No.	Particulars	No. of Complaints
1	Investor Complaints pending at the beginning of Quarter	0
2	Complaints received during the Quarter	0
3	Complaints disposed off during the Quarter	0
4	Complaints unresolved at the end of Quarter	0
5	Complaints Pending at the end of Quarter	0

For Ritz Mercantile Ltd.


Vimal Chaudhary

Company Secretary & Compliance officer

Memb. No. A-54984

Date: 09.10.2019

Place: New Delhi