## RITZ MERCANTILE LIMITED

Registered Office: 603, Sethi Bhawan, 7, Rajendra Place, New Delhi-110008 CIN: L52110DL1985PLC019805

Contact No.: 011-25742255, 25746897

Website: www.ritzmercantile.com, e-mail:ritzmercantilelimited@gmail.com

CERTIFIED TRUE COPY OF THE RESOLUTION PASSED AT THE MEETING OF BOARD OF DIRECTORS OF RITZ MERCANTILE LIMITED HELD ON SATURDAY, THE 14<sup>TH</sup> DAY OF JANUARY, 2017 AT THE REGISTERED OFFICE OF THE COMPANY AT 603, SETHI BHAWAN, 7, RAJENDRA PLACE, NEW DELHI-110008 AT 12 NOON

## TO TAKE NOTE OF INVESTORS GRIEVANCES OF THE COMPANY

The Chairman placed before the Board a report on Investor Grievances for Quarter ended 31st December, 2016, which is to be submitted with Calcutta Stock Exchange as per Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015. The Board discussed the same and following resolution was passed:-

"RESOLVED THAT the report as placed before the Board on investor grievances for quarter ended 31st December, 2016 be approved and noted."

"RESOLVED FURTHER THAT any Director of the company be and is hereby authorized on behalf of company to sign and submit the said report with the Calcutta Stock Exchange."

"RESOLVED FURTHRT THAT the said resolution be recorded in the Minutes and any Director be authorized to forward a certified copy of this resolution to the relevant authority."

For Ritz Mercantile Ltd: AN

Garvit Singhvi

Whole-Time Director

DIN: 00597757

R/o: E-48, Greater Kailash, Part-I, New Delhi-110048

New Delhi

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## Complaint Status for Quarter ended 31.12.2016

S. No.		No. of Complaints
1	Investor Complaints pending at the beginning of Quarter	0
2	Complaints received during the Quarter	0
3	Complaints disposed off during the Quarter	0
4	Complaints unresolved at the end of Quarter	0
5	Complaints Pending at the end of Quarter	0

Ritz Mercantile Ktd.

Garvit Singhvi

Whole-Time Director

· DIN: 00597757

R/o: E-48, Greater Kailash, Part-I, New Delhi-110048 Securities and Exchange Board of India Welcome : Kallash Ranga, DIRECTOR, Ritz Mercantile

SCORES

Seamti Shanga Password View Login Usage Edit Profile User Manual Logout Last Successful Login on: 03/11/2016, 17:32:10 Complaints Status as on: 19/01/2017 Total Complaints Received **Total Pending Complaints Total Resolved Complaints** Total Complaints Withdrawn ATR/Reply Sent and Pending with SEBI Review(s) Received Click Here New Complaints(For Assessment) Action Taken Report Received Action Taken Report Sent Pending Complaints(Within Our Office) Pending Complaints(With Investor) Pending Complaints(With Subordinate Organisations) Pending Complaints(With Subordinate Organisations - ATR not

compliance officer and phone numbers (mobile number) using the option 'Edit Profile'. Further if any other fiel are to obtain SCORES user-id and password click here!!

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For Ritz Mercantile Limited

Directo